



*"We were aware we were on borrowed time with the existing equipment and inevitably the main unit failed totally. Premier Lifts were made aware of the requirement to be cost conscious and the need for a prompt response. From the initial breakdown to the lift being put back in to service took a little over five weeks and the cost was reasonable. The conditions on site were fairly harsh but the engineers coped very well and kept me informed daily. A job well done from all involved"*

*Premises Manager,  
Private residential complex*

**Premier Lifts has a proven track record in working closely with clients to enable maximum performance for the investment made.**

Modernisation allows lifts to be adapted to changing requirements including new safety and accessibility legislation, as well as ensuring reliable operation over extended periods.

Premier Lifts provides modernisation solutions for all types of lifts from goods lifts to passenger lifts and scenics.

We work in conjunction with architects, consultants and allied trades to ensure the smooth running of projects.

For users, Premier Lifts modernisation means safety, comfort and modern design. For building and facility managers, it means improved performance and uninterrupted people flow. And for owners, it means predictable lifecycle management.

We can provide a full design service to reflect the client's wishes and to integrate with the aesthetics of building interiors, as required.

Modernisation can be limited to a single component, right up to a completely re-designed installation. We can recommend a range of solutions, from planned progressive modernisation to full replacement.

All our works are covered by warranty and a comprehensive maintenance can also be provided.

# MODERNISATION

*Premier Lifts mobile service engineers cover London and the Home Counties. Operating from fully equipped service vehicles they provide a reliable 24/7 call out service for contract customers.*

*All our vehicles are fitted with satellite tracking devices to ensure a prompt response to our clients. This is also part of our commitment to reduce energy consumption.*



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**PREMIER**LIFTS





## Premier Lifts – dedicated to offering our customers the very best of service.

Based in Romford, Essex, Premier Lifts provides a complete range of tailor-made services for customers including local authorities, facility managers, M & E contractors, private landlords, lift consultants and building owner/occupiers covering London and the Home Counties.

Premier Lifts offers a simple philosophy of putting the customer first. We can provide a fast and efficient service for all your lift requirements.

Please contact us for a free, no obligation survey and quotation.

Our customers benefit from:

- Expertise in working with all major lift manufacturers
- Service, modernisation, installation and repairs
- DDA consultations and site surveys
- Proven track record of providing outstanding service to a wide range of clients in a diverse range of environments
- A comprehensive service with 24/7 callout
- Well trained engineers – to NVQ 3 standard as a minimum
- Smart, well-presented engineers in company livery
- ISO certified business

# INSTALLATION

**We can supply and install a wide variety of lifts either as complete new installations or within existing shafts...**

Premier Lifts has developed an understanding of clients' lift requirements and in working closely with associated trades to ensure the smooth running of installation projects. We can also offer a design service if required and have experience in working with CDM regulations.

We have provided lift installations in a diverse range of applications:

**Residential** – from social housing to luxury apartments

**Education** – schools, colleges and universities

**Commercial** – single development to Multi Occupied Properties

**Hotel and Leisure** – luxury hotels to small B&Bs, cinemas, sports facilities and more

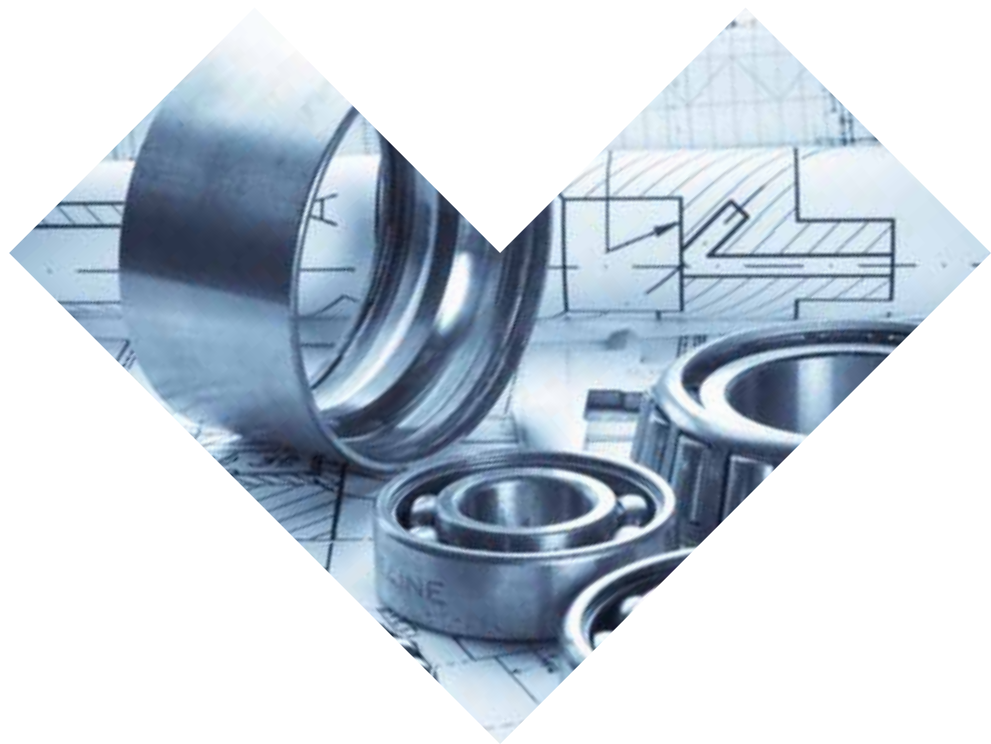
**Industrial** – factory lifts for goods handling and specialist applications as well as passenger lifts.

Whatever the building or requirement, Premier Lifts has the solution:

- Passenger lifts
- Scenic lifts
- Groups of lifts
- Platform lifts
- Disabled access lifts
- Service lifts
- Goods lifts
- Bespoke lifts

*"The finishes and detail specified by the client took a great deal of preparation and planning. The whole building was being refurbished involving several other trades; this posed other problems regarding access. The deadline for completion was met, the final product was impressive and has performed very well since being put in to service. Liaising with a small, effective management team at Premier Lifts has been a real advantage. Any issues are dealt with promptly with the minimum of fuss"*

*Central London Property Developer*



"I have been managing this site for 20 years and have used Premier Lifts for 15 of them, in that time I have developed an understanding with



Premier and know most of their staff by first names. On a private residential site such as this costs will always be a priority, the proposals for improving the lifts has always been clearly explained and residents have been encouraged to have an input into the decisions"

Premises Manager,  
Private residential complex



## Offering a wide range of options, from basic preventative maintenance to fully inclusive contracts.

Premier Lifts' engineers follow a detailed and carefully documented process on every visit to customer premises. A pre-set core programme is carried out, covering eight key areas of assessment. On completion of the core programme, adjustments and lubrication are carried out as required. Premier Lifts offers customers tailored maintenance contracts based on three levels of service:

**Premier Planned Maintenance** – provides service and maintenance based on a pre-set model, with on-site documentation and performance reports.

**Premier Plus Planned Maintenance** – includes all of the above, plus the added benefit of adjustment-only callouts.

**Premier Comprehensive Maintenance** – gives customers total control over their maintenance budgets, providing the full Premier Plus service with the addition of replacement of worn and used parts.

**Annual Health and Safety Risk Assessment** – Premier Planned Maintenance customers also benefit from our 24 hour/365 days a year callout service and our highly regarded Annual Health & Safety Assessment.

*Premier Lifts takes health and safety very seriously. That includes the wellbeing of all lift passengers and those that work on them. In order to support our commitment to this issue we carry out a safety assessment on each lift annually and the result is then used to fully inform our customers. This is part of the service we offer all our clients and is included within the service premium.*

Above all, we are committed to minimising the downtime to the lifts and inconvenience in our client premises.

# SERVICE & MAINTENANCE